

ONLINE CURRENTS

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ARTICLES

Enterprise search – *Matt Moore and Kelly Tall*

This article provides an introduction to the issues around enterprise search for information professionals. It begins by outlining the differences between public search and enterprise search. It identifies the major players in the enterprise search market. It ends with recommendations for enterprise search implementation and some comments about the future of search. 297

Historypin: Where history meets the present on a map – *Michelle McLean*

Knowing where we come from is important for personal identity. It is also important for the identity of local areas and organisations. This article looks at Historypin, a social media site focused on the past. 303

Crowdsourcing, collective intelligence and the wisdom of crowds – *Jane Douglas*

This article considers the phenomenon of crowdsourcing: the practice of sourcing work, creative solutions or funding from a large group of people. It discusses the process of crowdsourcing, the cultural structures that sustain it, and identifies some of the social and ethical issues that arise from the practice. Examples of applications of crowdsourcing will be discussed across the areas of innovation, creativity, content, information, opinion, task, and design sourcing, social media, and gaming. 307

Where have all the librarians gone? Future skills for librarianship and beyond – *Claire Stent*

For many, the physical library is no longer a destination. Experts can be accessed via Twitter or personal blogs. Users can borrow ebooks, access the full text of articles or request resources from home. Librarians work hard to provide this seamless access to resources. However, this world makes the library invisible. Technology offers new ways to make the library visible in this electronic world, although librarians need to learn new skills and rethink their interactions with clients. Technology enables advice and training to be delivered, even without face-to-face contact. Sometimes, the development of new services is not enough and librarians may need to look beyond the library if they want to make use of their professional knowledge. This article will use case studies to show how librarians can work in this new world. 322

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